

## warranty specialist

\* The following guidelines must be followed in order for the warranty to be valid.

\* Daiyama will not warrant anything if the guidelines is not followed.

01. Daiyama reserves the right to refute any warranty issue. Daiyama reserves the right to refuse exercise warranty service to anyone.

02. All warranty issue will be reviewed by Daiyama and be determined if warranty issue is valid or not.

03. All products must be purchased new in order for the warranty service. We will not exercise warranty service for purchasing form non-authorized dealer or used products.

04. If the products were not bought from Daiyama authorized dealer. Daiyama would not exercise warranty service.

05. Customer have responsible to dismounting and shipping the product of warranty issue to Daiyama. Sending us the pictures of warrant issue in order to let us understand it.

06. Having warranty service, must show \*seven-digit number\* on shock-tube or package box. Otherwise, we will not responsible for warranty service.

07. Customer needs to send the goods if be required by Daiyama for examination and reviewing previous warranty service.

08. Excessive lowering will cause damage and safety problem to your car. Daiyama is not responsible for any damages caused by excessive lowering.

09. Daiyama will only warrant parts if it is due to manufacture defects.

10. Daiyama will not take responsible for any loss of time and mental, inconvenience, commercial loss, or caused damages.

11. Daiyama will not warrant for goods due to normal wear and tear, neglect, or abnormal use.

12. Daiyama will not warrant a product if the application is put on another vehicle that the application is not made for.

13. Daiyama reserves the right to modify or discontinue the design of any products previously manufactured without assuming any obligation to the consumer. Any consumer who is qualified for a replacement of said discontinued product will only be allowed to receive new product which replaces the discontinued.

14. Daiyama will not responsible for a pair of warranty replacement, if a single product has warranty issue.

15. Daiyama will not responsible for warranty of shipping. Please pay attention for shipping carrier.

16. Customers have responsible for maintenance of the coilovers. Daiyama is not responsible for any problems due to lack of maintenance.

17. Warranty does not apply to any Daiyama products which have been modified, customized, painted, dented, rusted or improperly installed.

18. The warranty service is only valid for the original owner, not the vehicle and different owner.

19. Noises including but not limited to creaks, squeaks or clunks are not covered by warranty. Noises are not valid warranty issues.

20. Warranty service will not include trading or returning product of refunds. Once the product is installed on the vehicle or is used, it is excluded from returns or refund.

21. Daiyama is only responsible for Daiyama manufacture products. Any damages caused by other parts not by Daiyama manufacture that will not be covered by warranty.

22. Daiyama only affords the replacement while offering warranty service. Daiyama will not be responsible for any additional expense.

23. Daiyama reserves the right to refuse any warranty issue if it is believed to be fraudulent, or distressed merchandise not purchased from Daiyama or our authorized dealer.

**\*\*Disclaimer\*\*** Daiyama is not responsible for any accidents or any incidents incurred while driving on Daiyama products. Consumers have responsibility that all products are installed correctly and inspected before use. All customers are assumed to have read the above rules before the purchase of the products.